

QUALITY POLICY OF RADIADORES ORDOÑEZ, S.A.

RADIADORES ORDÓÑEZ S.A. define its QUALITY POLICY as the set of actions based on CONTINUOUS IMPROVEMENT, with a clear trend towards the implementation of TOTAL QUALITY in the Company.

This Quality Policy is based on:

- Increase satisfaction of our customers to support the growth and continuity of the Company.
- Provide the necessary resources, adapting over time to achieve the level of quality of our products, services and systems work according to the requirements of our customers.
- Transform our products into the most competitive in the sector, optimize products and processes technically, reduce costs, speed up deadlines for the development of new products, and promote staff awareness for the work well done always under the philosophy of CONTINUOUS IMPROVEMENT.
- Protect the environment respecting the environment and the worker's safety through protection and prevention systems in the productive processes
- Comply with all the requirements of the Quality System required by the international standard IATF 16949 and those customer specific requirements.
- The scope of this policy is all manufacturing process written in our Environmental Handbook in our facilities located in Av. Enrique Gimeno, 50 (Manufacturing of heat exchangers and accessories)

For all that, the Management of RADIADORES ORDÓÑEZ, S.A. approve and request compliance with this Quality Policy.

Castellón, 1st March 2018

Managing Director